modusCloud Alerts Portal
Alerts for Actionable Security and Business Events

Alerts Portal Features & Benefits

> Set Security and Business Alerts on deployments.

> Monitor system and user behavior and respond to issues or opportunities.

> An informative dashboard and a periodic digest keep admins up-to-date.

modusCloud Features & Benefits

> Powerful email protection that creates security, trust and peace of mind for your users and customers.

> Advanced protection against malicious URLs and attachments

> Policy-driven email DLP & encryption

> 24x7 emergency inbox

> Cloud-based email archive with unlimited storage and up to a 10-year retention policy

> Modern and intuitive interface

> Per-user controls and quarantine access

Vircom has always been driven to accommodate customers and partners with the best possible solutions, allowing admins to do more while effectively keeping their users and customers safe and secure. With the modusCloud Alerts Portal, admins can set and monitor Security and Business Alerts in their modusCloud deployments. These alerts will allow them to be more proactive with system security and be able to handle issues as they develop and often before they do.

What are the benefits of the modusCloud Alerts Portal?

Maintain visibility on system and user behavior: The modusCloud Alerts Portal will monitor Security events (SPF issues, spam wave, DNSBL inclusion, compromised accounts, inadvisable trusted senders) as well as Business events – for resellers and MSPs (trial expiration, MX change, license count exceeded). Admins can then act more swiftly to take corrective action and offer their users and customers better and more complete security and service.
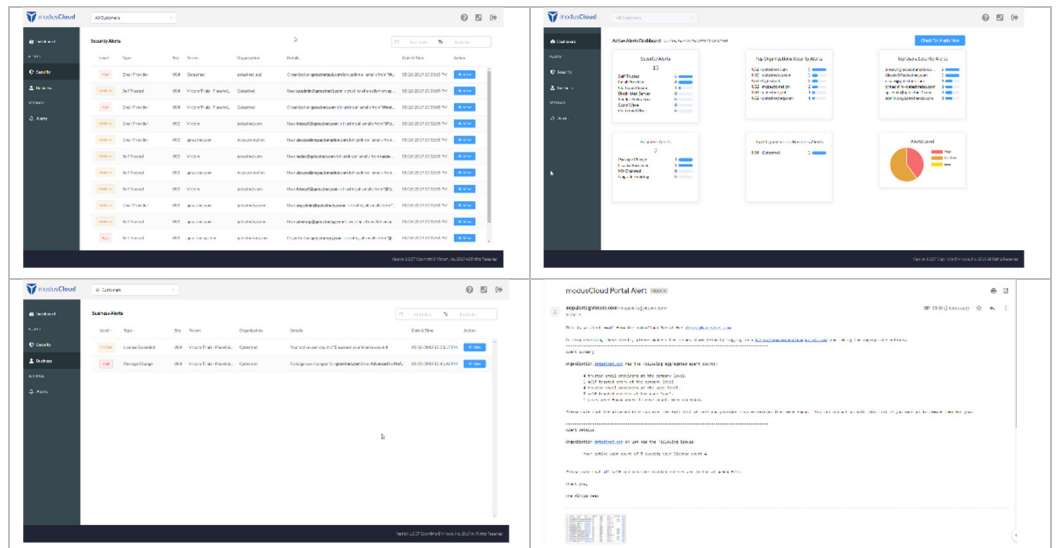
Security Alerts, Alerts Dashboard, Business Alerts and Alerts Digest screenshots.

Configurable Alerts to detect and act on system anomalies sooner. Contact us to get powerful protection for your email today!

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Security Alerts:

- **Self-Trusted**: Receive an alert when a domain or user is self-trusted. (ie. john@mydomain.com trusts mary@mydomain.com)
- **Email Provider Trusted**: Receive an alert when a public email provider's domain (ie. Gmail) is trusted.
- **Spam Wave Detection**: Receive an alert when an abnormally large spam wave is detected (our engine will determine what is "abnormal" for each customer given their historical trends individually)
- **Outbound Spam/Virus**: Receive an alert when outbound spam or viruses are being caught, potentially indicating a compromised account.
- **Blocklist Server**: Receive an alert when a specified sending or delivery server is found on common blocklists, potentially impacting delivery of outbound email.
- **SPF Error:** Receive an alert when SPF records are found to be misconfigured or contain an error, potentially impacting delivery of outbound email or efficacy in stopping spoofing.

Business Alerts:

- **MX Change**: Receive an alert when the MX records of a customer are changed away from modusCloud.
- **Expiring Upgrade***: Receive an alert when an upgrade trial is expiring soon.
- **Package Change**: Receive an alert when the licensing package of a customer is changed.
- **License Exceeded**: Receive an alert if the usage count exceeds licensed quantity.

*Note: Upgrade trials behave different than new account trials. Upon expiration of an upgrade trial, the account reverts back to its old package. Because of this the alert only tracks upgrade trial expiration.

Alerts Dashboard: