

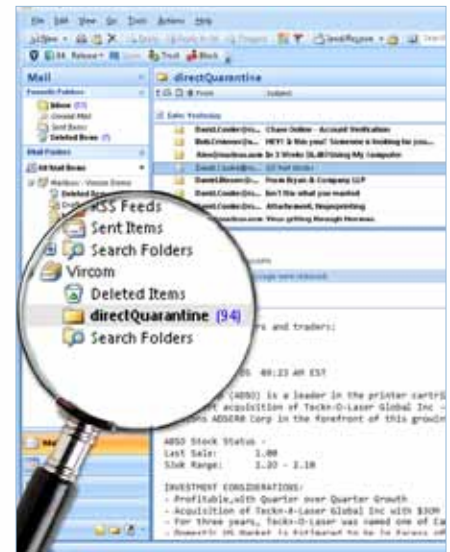
directQuarantine for Outlook

A new source of revenue for Service Providers: offer more value, with less support required

What is directQuarantine?

directQuarantine is a Microsoft Outlook add-on module for modusGate and modusMail designed to give end-users total visibility and control over their quarantined messages and relieve service providers from day-to-day quarantine management. With directQuarantine users can:

- **View** quarantined messages live, including sender, full subject, date, content type (spam, phishing, virus, etc.), attachment names, as well as the entire message body in HTML or text format.
- **Sort** and filter messages by clicking on a column name, e.g., From, Subject, Received and message Type.
- **Search** for messages by the sender's name, email address, or the subject, or search the full message body.
- **Release** a single message or multi-select several messages as false positives and manage whitelists and blacklists.
- **Delete** a single message or multiple messages from the quarantine, or empty it completely.
- **emails with low probability of being spam first.**



directQuarantine Outlook folder close-up

Why directQuarantine?

Quarantine reports are often a source of frustration, not only for end-users but also for the service providers.

If an end-user does not receive an expected email, the service providers are inevitably involved. More often than not, this results in time-consuming searches for the service provider and a tedious wait for the end-user.

directQuarantine aims to end unproductive solutions by providing the end-user with the tools needed to easily manage quarantined messages themselves. End-users will have access to their email quarantine in real-time directly from Outlook, providing a seamless user experience while relieving service providers from tedious day-to-day quarantine management.

Special low per-user pricing for service providers means an added source of revenue generation for your business. Stay ahead of the competition with the only Outlook add-on module available on the market. Improve customer satisfaction and save valuable support time by providing end-users with access to the quarantine in real-time. No more waiting for nightly quarantine reports or logging in to a web portal.

How does it work?

directQuarantine allows users to apply familiar Outlook functions to their quarantined messages. There is no need to sift through hundreds of spam messages to find that all-important sales email. Outlook's built-in search tool makes quick work of locating false-positives. Select a single, or multi-select several messages, and right-click for several instant release options, for example the email is released and the sender is added to the trusted list (which allows future messages from the same address to bypass the spam filters and always be delivered). The same right-click on the message(s) can also block the sender, effectively updating the blacklist live.

With a dedicated directQuarantine folder and a simple toolbar integrated into Outlook, users can view or delete their quarantined messages at any time without having to logon to any web applications. What's more, any attachments (only attachment names can be viewed), viruses, phishing links and all other electronic threats remain safely on the modusGate server and are not downloaded to Outlook, ensuring the highest level of security.

The real advantage however, is the time service providers will save by putting the task of email quarantine management into the hands of end-users.



Quick and easy toolbar access to directQuarantine folder

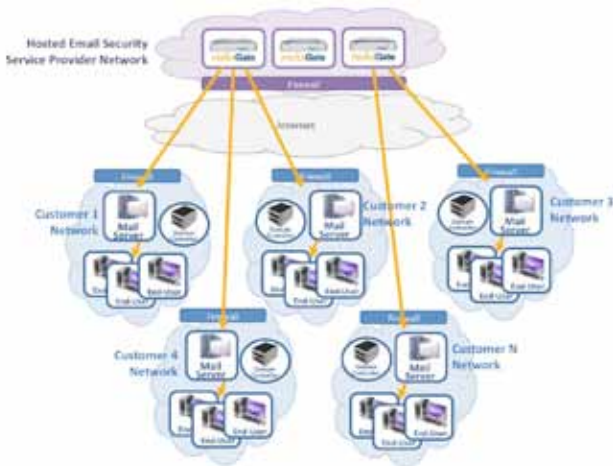


directQuarantine Outlook toolbar close-up

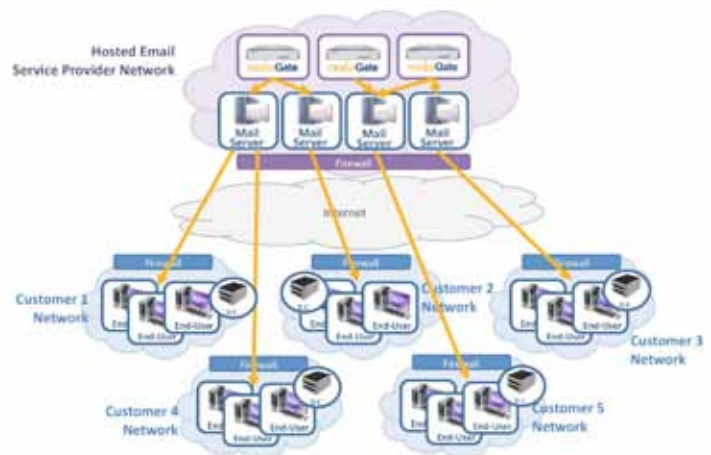
Deployment and Architecture

directQuarantine supports various hosted email security environments for service providers using modusGate or modusMail.

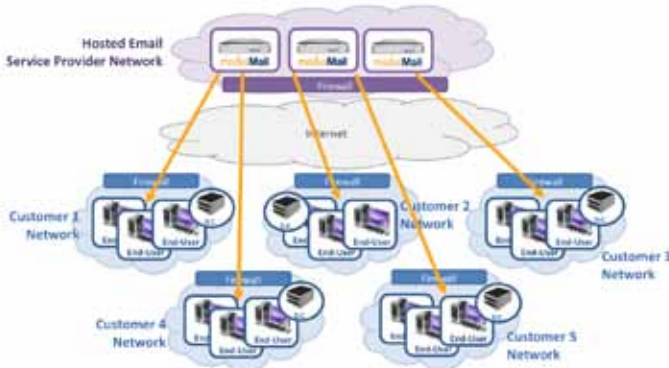
For directQuarantine clients, the Outlook add-on is deployed easily using an Active Directory Group Policy Object (GPO).



Hosted Email Security



Hosted Email Security
(modusGate + Mail Server)



(modusMail Server)

directQuarantine Requirements

directQuarantine Server

Platform	Requirements
modusGate or modusMail	Version 5.1 or higher
OS	Windows 2003/2003R2 (x86/x64), 2008 (x86/x64)/2008R2 (x64), and Small Business Server 2003 (x86), 2008 (x64), 2011 (x64)
Components	.NET Framework 4.0
Database	Microsoft SQL Server 2000 (x86), 2005 (x86/x64), 2008/2008R2 (x86/x64) or SQL Server 2005 Express Edition (x86)

directQuarantine Client

Platform	Requirements
OS	Windows XP SP2, Vista, 7 (32-bit/64-bit)
Components	.NET Framework 4.0 Extended
Email Client	Microsoft Outlook 2003, 2007 (SP2), and 2010 (32-bit/64-bit)

Top Rated



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